

# The Open Learning Initiative: Measuring the Effectiveness of the OLI Statistics Course in Accelerating Student Learning

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**Abstract:** The Open Learning Initiative (OLI) is an open educational resources project at Carnegie Mellon University that began in 2002 with a grant from The William and Flora Hewlett Foundation. OLI creates web-based courses that are designed so that students can learn effectively without an instructor. In addition, the courses are often used by instructors to support and complement face-to-face classroom instruction. Our evaluation efforts have investigated OLI courses' effectiveness in both of these instructional modes – stand-alone and hybrid.

This report documents several learning effectiveness studies that were focused on the OLI-Statistics course and conducted during Fall 2005, Spring 2006, and Spring 2007. During the Fall 2005 and Spring 2006 studies, we collected empirical data about the instructional effectiveness of the OLI-Statistics course in stand-alone mode, as compared to traditional instruction. In both of these studies, in-class exam scores showed no significant difference between students in the stand-alone OLI-Statistics course and students in the traditional instructor-led course. In contrast, during the Spring 2007 study, we explored an accelerated learning hypothesis, namely, that learners using the OLI course in hybrid mode will learn the same amount of material in a significantly shorter period of time with equal learning gains, as compared to students in traditional instruction. In this study, results showed that OLI-Statistics students learned a full semester's worth of material in half as much time and performed as well or better than students learning from traditional instruction over a full semester.

**Keywords:** Open Educational Resources, Evaluation, Online Courses, Learning Studies, Accelerated Learning,

**Interactive demonstration:** A demonstration of the StatTutor statistics tutorial is available for playback from [http://jime.open.ac.uk/2008/14/stat tutor\\_tour/](http://jime.open.ac.uk/2008/14/stat tutor_tour/). The demonstration is in Flash format.

## 1 Introduction

The Open Learning Initiative (OLI) is an open educational resources project at Carnegie Mellon University that began in 2002 with a grant from The William and Flora Hewlett Foundation. Like many open educational resources projects, ours makes its courses openly and freely available. Our goal has been to create complete online courses that *enact instruction*: they offer structure, information, activities, practice, and feedback — all arranged so that students can learn even if they do not have the benefit of an instructor or classmates. Each of our courses is developed by a team composed of learning scientists, faculty content experts, human-computer interaction

experts, and software engineers in order to make best use of multidisciplinary knowledge for designing effective instruction. Moreover, as students work through the OLI courses, we collect real-time, interaction-level data on how they are learning, and we use this data to inform further course revisions and improvements. In addition to this ongoing formative evaluation, we conduct formal learning studies on a regular basis.

The studies reported here investigated the effectiveness of the OLI-Statistics course by comparison to traditional instruction. The overall goal was not to contrast online versus face-to-face delivery of instruction but rather to test whether the learning experience offered through the OLI-Statistics course was comparable to (or better than) that afforded by traditional instruction so that (a) the effectiveness of the OLI design could be validated for this particular course and (b) students who, for whatever reason, do not have access to a full-semester course in undergraduate Statistics could be assured of an equivalently effective alternative in the form of OLI-Statistics. More specifically, the primary goal of the first two studies was to test the hypothesis that students would learn as much from the OLI-Statistics course in stand-alone mode as they would from traditional, instructor-led instruction. This goal represents a fairly simplified “do no harm” test of the stand-alone version of OLI-Statistics (i.e., students’ learning would not be harmed relative to taking Statistics in a traditional face-to-face setting). The primary goal of the third study was to test the hypothesis that students using the OLI-statistics course in hybrid mode (i.e., online learning combined with classroom instruction) could learn a semester’s worth of material in half the time and yet to the same level of mastery as students learning from traditional instruction. This “accelerated learning” test involved a more rigorous evaluation of the hybrid version of OLI-Statistics compared to a fully instructor-led Statistics course and used the more sensitive measure of *learning efficiency* (i.e., amount learned per unit time) instead of total learning gain.

The secondary goal of all three studies was to investigate students’ patterns of use of the OLI materials (and any correlations with their learning outcomes) in order to inform further development and refinement of the course. We should also note that, although all of the studies reported here were conducted with students from Carnegie Mellon, our next study – currently ongoing – seeks to extend the generalizability of the present results by conducting a similar investigation with community college students.

The following sections of this report discuss, in turn, the design of the OLI-Statistics course, the two preliminary “do no harm” studies we conducted (including their research design, student-learning measures, and basic results), the third “accelerated learning” study (including its research design, student-learning measures, basic results, and a follow-up retention study), and a general interpretation of our results in light of learning theory and in terms of potential uses for the OLI-Statistics course. While this report presents multiple analyses of the data collected, continuing analysis efforts are ongoing.

## 2 Description and Design of the OLI Statistics Course

The OLI-Statistics course was designed to teach the same material as covered in the Introductory Statistics course taught face-to-face at Carnegie Mellon. That course represents a typical college-level, non-calculus-based introduction to statistics, so the content for OLI-Statistics course was well established. In contrast, the format and activities incorporated in the OLI-Statistics course were newly designed to incorporate several additional sources of information: the experience and knowledge of statistics faculty members involved in the course development, specific research findings regarding how students learn statistics, and more general empirical and theoretical results from research in the learning sciences. The subsections below illustrate several design features of the course, highlighting differences from the face-to-face course.

## 2.1 Helping students see (and navigate through) the course’s structure

Although the conceptual structure of knowledge in a given domain is usually obvious to experts, this is not the case for novices. Introductory courses tend to overwhelm students with what seems to be a set of isolated facts, lacking in connective structure (Chi, 2005; diSessa, 2004). In the case of statistics, many students view what they are learning as a "bag of tools and methods" rather than a systematic approach to making meaningful inferences from data. In a traditional Statistics course, then, one of the roles of the instructor is to promote coherence by teaching students how the discrete skills they are learning fit together into a meaningful big picture. Different instructors may accomplish this in different ways in face-to-face instruction.

To emphasize the underlying organization of material in the OLI-Statistics course, we designed it to clearly identify and explicitly communicate its structure in several ways. Figure 1 shows the “big picture” of statistics. This display is presented at key transitions in the OLI-Statistics course to reiterate to students how the pieces of the course fit together.

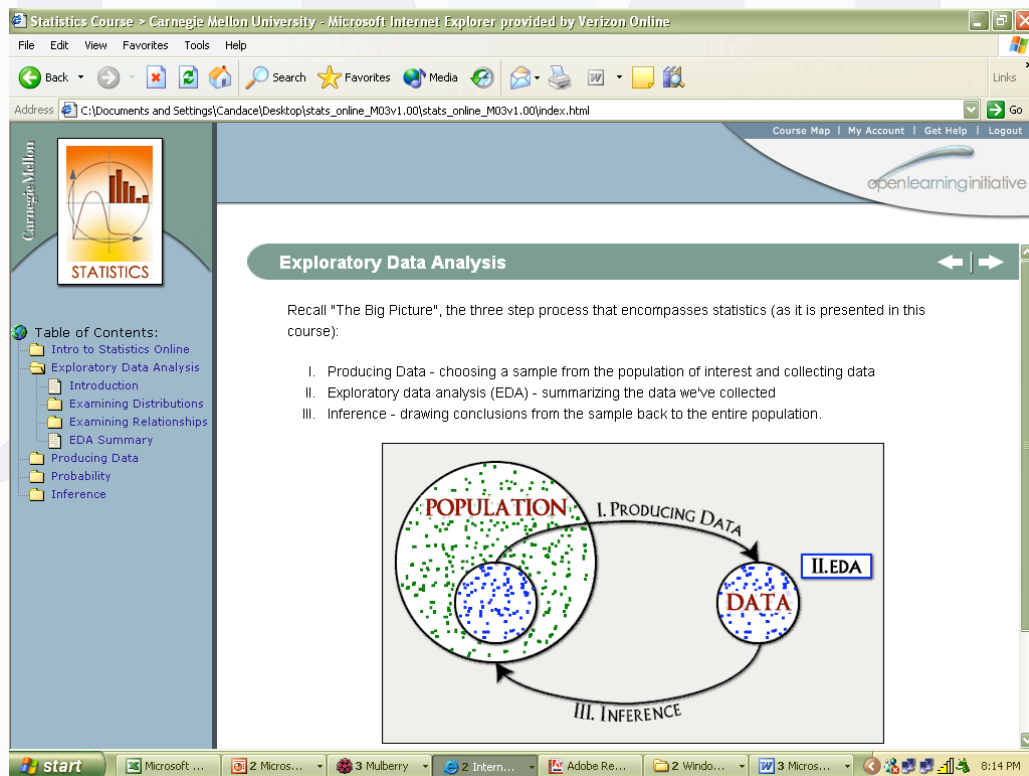


Figure 1: The big picture of statistics as it is presented in the course

The course’s structure is also highlighted by presenting the course topics in a hierarchy (see left-hand navigation in Figure 1). For example, the Exploratory Data Analysis section is broken down into two modules – examining distributions and examining relationships, and the latter is further broken down into four cases according to a “role-type classification table” (see Figure 2). Then, whenever the course shifts cases (for example, from case I to case II), the text refers back to this table, reminding learners where they have been (check-mark), what they are going to do next (“Now”), and how each piece fits into the larger whole. These visual and textual representations of the course’s structure, with indicators of the student’s place in the content, were designed to

make it easier for individual students – even those learning in stand-alone mode – to navigate the course content without feeling lost.

	Response	
Explanatory	Categorical	quantitative
Categorical	<b>Now:</b> Case II	✓ Case I
Quantitative	Case IV	Case III

Figure 2: The table that appears in the transition from case I to case II

## 2.2 Providing frequent learning opportunities through practice.

A basic principle of learning is that students learn to do well only what they practice doing (Anderson et al., 1989; Garfield, 1995). In a traditional introductory statistics course, students gain practice via in-class-activities, weekly homework assignments, and computer-lab activities. In the online OLI-Statistics course, we implemented this principle by interspersing frequent practice opportunities within the expository text. Given the online, interactive format of the course, we had the opportunity to include more practice than is likely to be typical in a large lecture class. For example, on the topic of measures of center (approximately two screens' worth of text), the student is given multiple opportunities for practice: a quick question to check their comprehension of each concept, a real life situation for which they must apply each concept, three short-answer reflection questions regarding the strengths of each measure of center, a "mini-tutor" to practice calculating the median, an applet to experiment with the properties of the mean and median, and finally, four questions about the situations for which each measure is most appropriate. Furthermore, these activities were designed so that students could practice applying the new concepts in *different* situations, which leads to better learning (Garfield, 1995).

## 2.3 Providing immediate and targeted feedback

Studies have shown that immediate and targeted feedback leads to significant reductions in the time it takes students to achieve a desired level of performance (Anderson, Conrad & Corbett, 1989). So, we purposefully included immediate feedback with each of the practice opportunities offered to students, and wherever possible made sure that the feedback was tailored to students' individual responses. Distributed throughout OLI-Statistics, there are many "mini-tutors", interactive activities that give students hints and feedback as they practice individual skills. Each of these was carefully constructed to respond to particular mistakes and misconceptions students would likely show. Figure 3 shows a "mini-tutor" on how to construct a boxplot, just after a student has requested a hint.

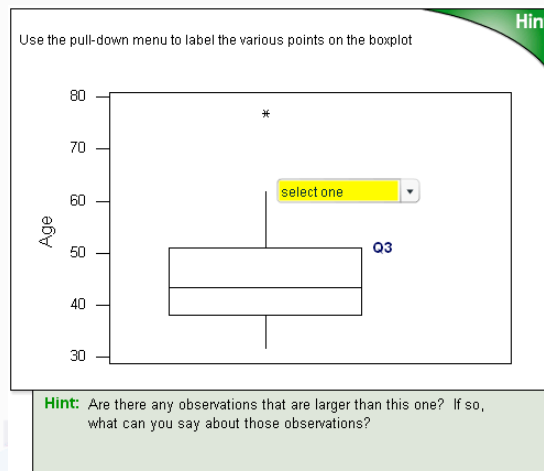


Figure 3: A “mini-tutor” about boxplots.

The course also includes StatTutor (Meyer and Lovett, 2002), a computerized learning tool that presents students with data-analysis problems and guides them to produce solutions, using instructional scaffolding and a Cognitive Tutor. StatTutor highlights the common steps across problems, provides support in choosing an appropriate analysis, and offers hints and feedback as students work. Figure 4 shows StatTutor after a learner has asked for a hint. A Flash movie of StatTutor is available at [http://jime.open.ac.uk/2008/14/stattutor\\_tour](http://jime.open.ac.uk/2008/14/stattutor_tour).

STAT TUTOR

WORK PLAN

- Understand the Problem
- Question 1 | Q2
- Reflect on Question
- Analyze Data
  - Plan Analyses
  - Exploratory Analysis
    - Determine displays and measures
    - Conduct Analysis
    - Report Results
  - More Formal Analyses
    - Determine more formal analyses
    - Conduct Analysis
    - Report Results
- Draw Conclusions
- Summarize

Problem Questions Variables About

Q1. What are the drinking habits of students at this university? In particular, what is the typical number of drinks a student has during a week? Do the data suggest that drinking is a problem in this university?

Q2. One of the statistics professors at this university uses the honor system when giving exams. If there were cheating going on during her exams, would the professor be likely to know about it?

Determine Displays and Measures (Question One)

Hint

A meaningful display is:

- Side-by-side boxplots
- Scatterplot
- Two-way table
- Piechart
- Histogram

A meaningful numerical summary to supplement the above display is

select one

Using this display and numerical summary, I will

select one

Hint: Think about how you classified the relevant variable for this question.

get next hint

Figure 4: StatTutor

## 2.4 Making effective use of media elements

Cognitive theory indicates that people’s capacity to process information is limited. The amount of information that needs to be maintained and modified to complete a given learning goal can be thought of as the “cognitive load” of the learning task. In designing OLI-Statistics, we adhered

closely to well-researched principles on the effective use of media elements, specifically working to minimize *extraneous* cognitive load, i.e. load that is unnecessary to the task and hence imposes a burden on students without a clear benefit. For example, throughout the course, short visual animations are presented with coordinated spoken narration so that, rather than students having to work to glean the meaning from the animation or going back and forth from animation to text, students can simply listen to the narration explain key aspects of the animation *while the animation is running*. Designing the animations in this way is also based on the principle that students will learn best when they have complementary and mutually reinforcing information over both their auditory and visual channels (Clark & Mayer 2003).

### **3 “Do No Harm” Studies - Fall 2005 and Spring 2006**

#### **3.1 Research Design**

During the Fall 2005 and Spring 2006 semesters, we studied the OLI-Statistics course as used by students in stand-alone mode over an entire fifteen-week semester. In both cases, students who registered for the traditional course were invited (during the first lecture of the semester) to participate in our study by completing an online version instead of the traditional course. Of the students who volunteered to participate and who completed a preliminary demographic survey, we randomly selected a group of approximately 20-25 students each semester to take the online course. These students resembled the entire class in terms of gender, race, and prior exposure to statistics. The remaining students – namely, those who did not volunteer and those who volunteered for the online section but were not selected for participation – completed the traditional course and served as controls in our study design.

The students in the online section were then instructed to work through the OLI course according to a specified schedule and to complete all the course activities. Students in the OLI group did not attend the traditional course’s lecture (offered three times per week) or lab session (once per week) or use the traditional course’s statistics textbook, but rather worked in the online course and met with a statistics faculty member once a week to ask questions and give feedback.

We are aware that the learning experience of the online group in our studies is not a perfect simulation of the learning experience of an individual learner going through the course on his/her own; it differs in two significant ways. First, students in the study were not given complete freedom in their learning pace but rather were given a schedule of weekly sections that they had to complete. We imposed the pacing on students to ensure that they covered the relevant material before each exam so that their performance would be as well matched as possible with the traditional course’s students. It should be noted, however that by setting the pace we created a good simulation of how a motivated student (the kind who would choose to take this course on his/her own) might go through the course. Second, students in our study attended a weekly meeting with the instructor, and even though the instructor did not prepare instruction for these meetings, students had the opportunity to ask questions. While these meetings did prove useful for gathering feedback on the course, very few students used the meeting to ask questions or seek additional instruction.

#### **3.2 Student Learning Measures**

For both the Fall 2005 and Spring 2006 semesters, the primary measures of students’ learning outcomes were their scores on the in-class exams. Students in the online course and in the traditional course took three midterms and a final exam, all on paper. These tests were matched for content and difficulty level based on discussions between the two courses’ instructors. While



we realize that in-class exams are far from ideal assessment instruments – e.g., they are not formally assessed for validity and reliability, and they do not adequately measure learning *gain* as a result of the course – we used them in the first two studies as a preliminary basis for comparing students’ learning outcomes in real world terms.

In the Spring 2006 study we also administered a Statistics knowledge assessment developed by statistics education researchers (delMas, Ooms, Garfield, & Chance, 2006). This test is named the Comprehensive Assessment of Outcomes in a first Statistics course (CAOS), and it is designed to measure students’ basic statistical reasoning. The 40 multiple-choice items test students’ statistical reasoning in general and target several difficult concepts in statistics. Eighteen experts who evaluated the CAOS test agreed with the statement: “CAOS measures outcomes for which I would be disappointed if they were not achieved by students who succeed in my statistics courses.” The CAOS test not only represents a generally accepted measure of statistical literacy, it offers a set of national benchmarks for performance that we used to compare with our OLI-Statistics groups. We administered the CAOS test to the OLI-Statistics students at the beginning and end of the semester in order to calculate students’ learning gain [1].

### 3.3 Results

In-class exam scores showed no significant difference between the traditional and online groups (see Figure 5). Not finding a significant difference is consistent with our prediction of “doing no harm”.

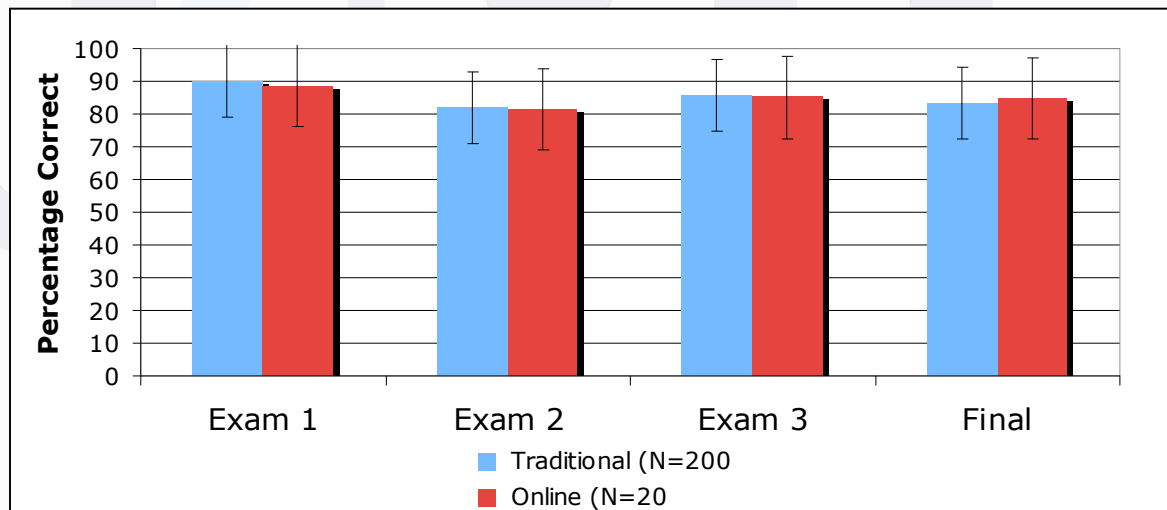


Figure 5: Exam Scores from the Fall 2005 study

In addition, the results of the CAOS test administered in the Spring 2006 study showed a significant gain in statistical literacy by the students in the OLI-Statistics group and compared favourably to the national average (see Figure 6). Note that these results show absolute gain scores, i.e., percentage points increased from the beginning to the end of the semester. These gains account for the fact that the OLI-Statistics students performed above the national average at pre-test.

National Sample	n	Average % Correct	OLI Sample	n	Average % Correct
Pre	488	43.3	Pre	24	55.8
Post	488	51.2	Post	24	66.5
Increase: 7.9 percentage points			Increase: 11.7 percentage points		
t(487) = 13.8, p<.001			t(23) = 4.7, p<.001		

Figure 6: Comparison of CAOS results between national sample and OLI for Spring 2006.

It is also possible to calculate students' *relative* gain scores, i.e., of the possible percentage points a student could increase from pre-test to post-test, what proportion increase is actually obtained. By this measure, the OLI group shows an even larger advantage over the national sample. Specifically, for the national sample, possible gain was 56.7 percentage points, and actual gain was 7.9, making relative gain 14%. In the case of the OLI-Statistics students, possible gain was 44 percentage points, and actual gain was 11.7, making relative gain 26%.

## 4 “Accelerated Learning” Study - Spring 2007

Given that the results of the first two studies were consistent with our “do no harm” hypothesis, we carried out a third study with a more rigorous study design and more comprehensive learning measures. In addition, the third study was motivated to test the OLI-Statistics course’s effectiveness via an accelerated learning hypothesis.

### 4.1 Research Design

During the Spring of 2007, approximately 200 students were initially registered for Introductory Statistics at Carnegie Mellon. One month before the semester began, we sent an email to all of these students, inviting them to participate in an accelerated learning study that would involve (a) working with an online learning environment to acquire most of the course content, (b) meeting with an instructor approximately two times a week for 50-minute sessions to ask questions and review more challenging material, and (c) doing all of this at a pace designed to complete the semester’s material in approximately half the time (8 weeks instead of 15). Interested students were asked to complete an online survey that included demographic and other information. From the 68 students who volunteered, 22 students were randomly selected to use the OLI-Statistics course in hybrid mode<sup>[2]</sup>. Of the remaining 46 volunteers, four students dropped the course before it began, so 42 students served as our primary control group. Note that, in contrast to the previous two studies where students met once per week with an instructor and discussed statistical content very little in these face-to-face sessions, the Spring 2007 study used the OLI-Statistics course in hybrid mode. For each class session, the instructor selected material (usually problems to solve or concepts to discuss) designed to target students’ difficulties based on the OLI system’s automatically generated reports on students’ performance in the course.

### 4.2 Student Learning Measures

As in the “do no harm” studies described above, the preliminary measures of students’ learning outcomes for the Spring 2007 study were their scores on in-class exams. Students in OLI-Statistics and in the traditional course took three midterms and a final. All of the tests were matched for content and level of difficulty as before.



Also, as in the Spring 2006 study, we administered the CAOS test. Note that, in the Spring 2007 study, *both* the OLI-Statistics students and the traditional course students took the CAOS as a pre-test and post-test.

#### *4.2.1 System-generated data logs*

A rich data stream capturing students' interaction with the OLI-statistics course offered another source of data for the OLI-Statistics group. From the OLI log files, we calculated various measures on how students spent their time learning and how much time they spent in each activity. In particular, we looked at practice on activities meant to teach a specific topic and at the exam scores corresponding to that topic to see if there was a correlation between specific practice opportunities and specific learning outcomes.

#### *4.2.2 Student time-use surveys*

To test whether the students in the accelerated course were truly covering the material in half the time of the traditional students (i.e., that the OLI-Statistics students were not simply cramming a full semester's worth of study time into half a semester), we asked a subset of students in both groups to complete time-use surveys. Specifically, for a six-day period, these students completed daily online surveys regarding how much time they spent outside of class working on their Statistics course. Note that the 6-day period was chosen to fall at the same point relative to the end of the course for each group. Also, note that students completing these surveys from the traditional course were a subset of the students who had originally volunteered to participate in the accelerated learning study, i.e., our primary control group. Fifteen students completed these surveys from the OLI-Statistics group, and 18 students did so from the control group.

### **4.3 Results**

Of the 22 students in the OLI-Statistics course, 21 completed the work and took the final exam. Of the 42 students in the control condition, 40 took the final exam. These numbers suggest that the accelerated OLI-Statistics course and the traditional course had similar drop-out rates.

#### *4.3.1 In-class exams*

As in the two previous studies, in-class exams showed no significant difference between the traditional and online groups, again consistent with our prediction of "doing no harm" (see Figure 7). In this case, however, students in OLI-Statistics were performing as well as traditional students on in-class exams after having spent approximately half the time learning the material.

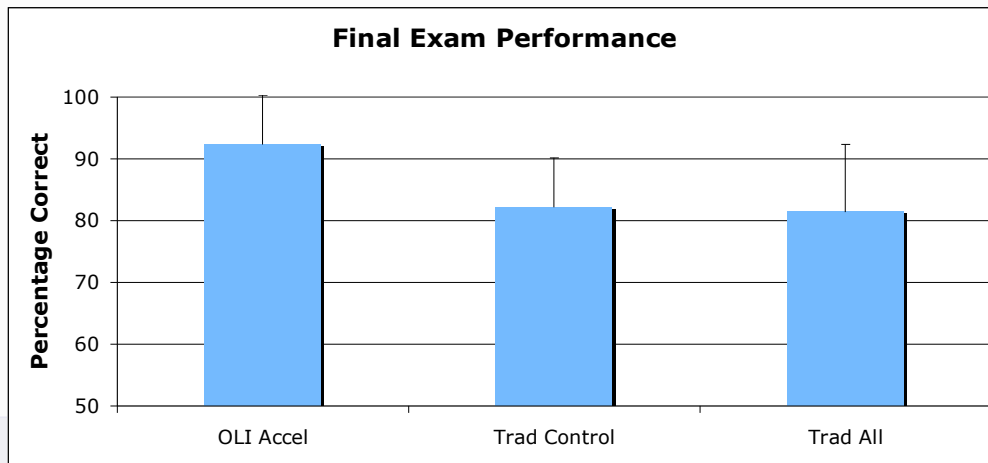


Figure 7: Final exam performance of accelerated OLI-Statistics compared to traditional.

For the CAOS test scores in this study, we assessed not only whether OLI-Statistics students showed significant learning gains across their 8-week course but whether those gains were different in size compared to our traditional control group (see Figure 8). The OLI-Statistics students gained, on average, 18 percentage points from the beginning to the end of the semester, a significant increase,  $t(20) = 6.9, p < .01$ . The control students from the traditional course gained on average only 3 percentage points from the beginning to the end of the semester,  $t(39) = 1$ , an increase that was not significantly different from zero. Moreover, as these numbers suggest, the size of the learning gain was significantly larger for the OLI-Statistics students compared to the traditional controls,  $t(46) = 4.0, p < .01$ . Similar results were obtained when this analysis was done with the raw pre-test and post-test scores submitted to an analysis of covariance (ANCOVA), with pre-test as the covariate and group (OLI-Statistics vs. control) as the factor.

OLI Accelerated	N	Average % Correct	Traditional Control	n	Average % Correct
Pre	21	55	Pre	40	50
Post	21	73	Post	40	53
Increase: 18 percentage points			Increase: 3 percentage points		
$t(20) = 6.9, p < .001$			$t(39) = 1, n.s.$		

Figure 8: Comparison of CAOS results for accelerated OLI-Statistics and traditional control.

Note that the minimum gain score among the OLI students was -0.025, and this was the only negative gain score (i.e., a decrease from the beginning to end of the semester). In contrast, the minimum gain score among the traditional students was -0.35 (a larger drop in performance), and there were eleven control students showing negative gain (i.e., performance drops across the semester).

#### 4.3.2 Datalog analysis for OLI-Statistics students

From the automatically logged OLI records of student interactions with the system, we analyzed the amount of time students spent practicing the skill of selecting an appropriate statistical display and correlated this measure with their quiz scores on that topic. As Figure 9 suggests, there is a significant positive relationship between OLI-Statistics students' practice and performance on that topic,  $r(21) = .31$ .

To test whether this correlation simply resulted from better students being both more studious (i.e., spending more time learning the material) and performing better in the course overall, we also plotted the same set of practice times against a different topic's quiz (see Figure 10). This figure shows no significant relationship between students' time spent practicing how to select the appropriate statistical display and their quiz scores on the preceding topic,  $r(21)=-0.06$ . Together, these results suggest that Figure 9 reflects a significant "dose-response" effect in the OLI-Statistics course: the more time students spend on a particular skill, the better they perform on quiz questions tapping that skill (and not on quiz questions tapping other skills). Such a result can be viewed in two related ways: (1) as a positive manipulation check that our intervention – namely, students working on the OLI course – had its intended effect and (2) as a demonstration of the effectiveness of the OLI-Statistics course in that students performed better the more time they engaged with the OLI learning tools.

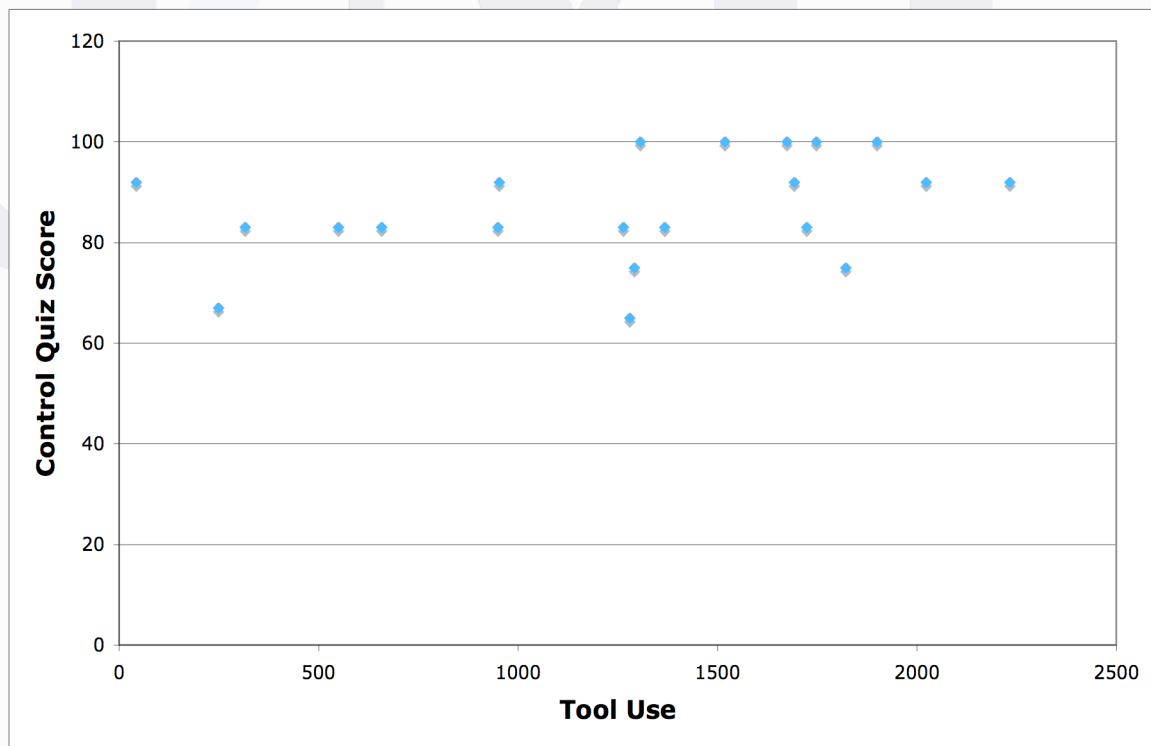


Figure 9: Specific skill practice (tool use) correlated with corresponding quiz score

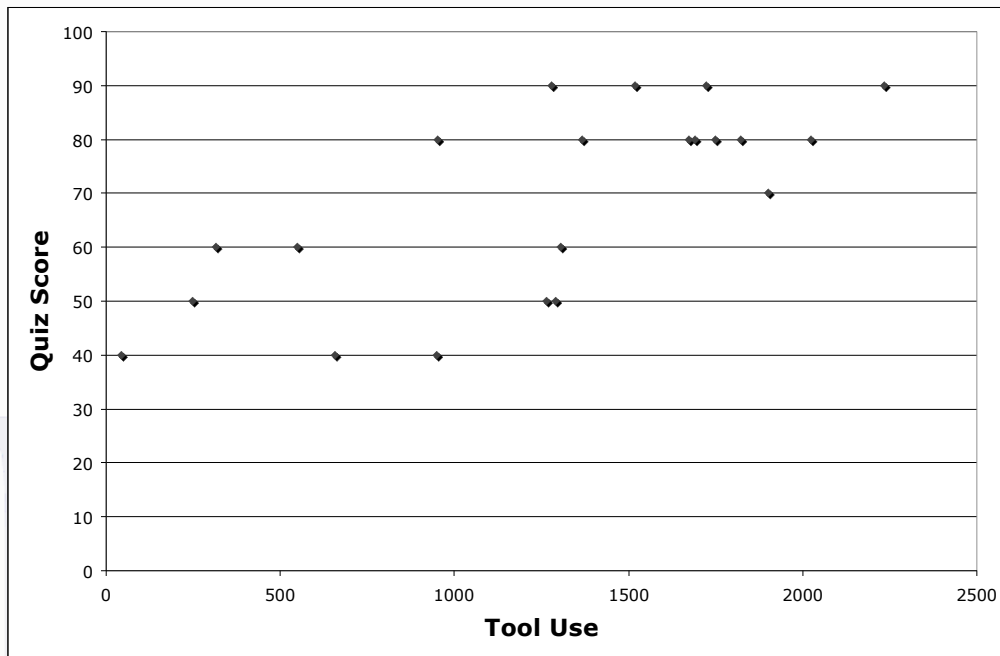


Figure 10: Practice (measured as tool use) plotted against scores on an unrelated topic quiz

#### 4.3.3 Student Time-Use Surveys

The above results from the Spring 2007 accelerated learning study have shown that the OLI-Statistics students obtained learning outcomes that were as great or greater than those of the traditional course students. In this sense, our accelerated learning hypothesis was supported: students in OLI-Statistics learned 15 weeks' worth of material as well or better than traditional students in a mere 8 weeks. However, it is still possible that students in the OLI-Statistics course were actually making up for lost time by spending twice (or more) study time per week compared to the traditional students. While there is no particular reason to suspect this, we wanted to verify that it was not the case.

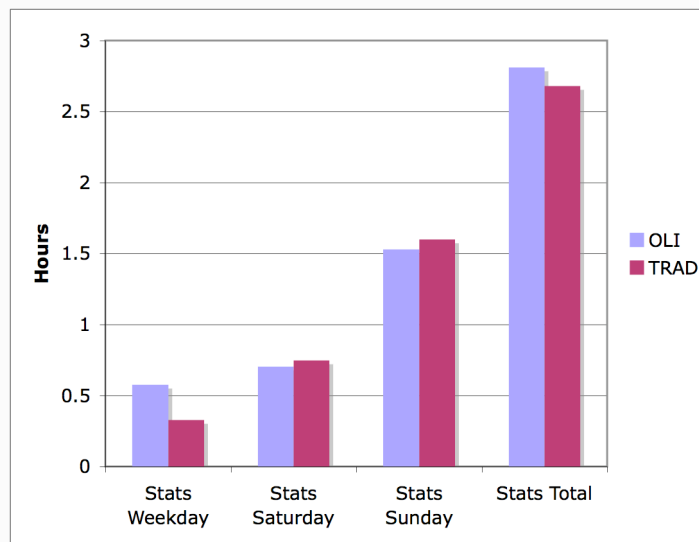


Figure 11: Outside-of-class time data from both groups of students

Figure 11 shows the average self-reported amount of time that students spent on Statistics outside of class in both the OLI-Statistics group and the traditional group. The first three pairs of columns show students' time broken down by "weekday" and each weekend day, and the rightmost pair of columns gives the total time for the six days students were surveyed. Several things are worth noting about these data. First, there is almost no difference between the two groups in their total time spent per week. This suggests that even though OLI-Statistics students were covering approximately twice the material in a given week, they were *not* spending twice the time learning it. Thus, the learning outcomes results presented above document a significantly more efficient learning experience among the OLI-Statistics students, confirming our accelerated learning results. (Note that OLI-Statistics students' in-class time was exactly half that of the traditional students, with two instead of four 50-minute class meetings per week.) Second, although not statistically significant, the case where OLI-Statistics students spent more time studying statistics is during the week (more than one hour per weekday compared to about a half hour per weekday). This result suggests that the OLI-Statistics course (at least as it was conducted in this study) may lead students to spread their study time more evenly rather than cramming study time into long weekend sessions. Third, although the expectation would have been for Statistics students to be spending approximately five hours per week outside of class on statistics (as inferred from the number of credits associated with the course), in both groups the total time outside-of-class Statistics time was, on average, well under three hours per week. This result is not necessarily relevant to our study goals, but it is an example of how online learning studies can contribute interesting results on real-life learning phenomena that might not have been predicted a priori.

## 4.4 Retention Component of the Accelerated Learning Study

### 4.4.1 Retention Study motivation and method

Because the results of the Spring 2007 study were so encouraging – namely, students in OLI-Statistics took half the time to learn as much or more than their traditional counterparts – we sought to extend the study by conducting a retention follow-up study that would test students' abilities to retain and use what they learned during Spring 2007 at a considerable delay. This retention study was also designed as an authentic assessment of students' learning by testing what they had learned in Spring 2007 at the beginning of the following semester, i.e., precisely when they would be expected to build on their previous knowledge. So, in the Fall of 2007, we invited students from both groups (the OLI-Statistics students and the traditional control) to participate in an additional study for pay. This additional study included three activities: taking the CAOS test again, solving open-ended problems from introductory statistics, and learning a new topic (and answering questions about it).

It is worth noting that the OLI-Statistics students, who had finished their statistics course at the beginning of March 2007, completed the retention study at a 7-month delay whereas the traditional students, who finished their statistics course in the middle of May 2007, completed the retention study at a 5-month delay. So, even if students' memory decay functions were equivalent during this time period, we might expect somewhat lower performance among the OLI-Statistics students.

Before presenting the results for the three activities in this retention study, we should note an important practical challenge we encountered. Out of the 60 students we emailed to invite to participate in the study, only eleven students responded and completed the retention activities. Conveniently, they were almost evenly balanced between the two groups, with six OLI-Statistics students and five traditional students. Nevertheless, we must take the following results as merely

suggestive because of the small sample size. For this reason, we are currently working to track students' performance in the follow-on course (currently being taught in Spring 2008).

#### 4.4.2 Retention Study results

For the CAOS test, we found no significant difference between the two groups (Accelerated OLI-Statistics group averaged 72% correct; traditional controls averaged 67% correct). Even without finding a difference between groups, it is interesting to note that students' retention scores tracked their Spring 2007 post-test scores rather well (70% and 66% for the corresponding students from the two groups). Such a result is consistent with previous research showing that students who learn more retain more. It also encourages us to expect that with a larger retention sample, we might have been able to show a significant difference in CAOS scores between the OLI-Statistics students and traditional students.

The open-ended problem solving portion of the retention study was scored by a rater who was trained to use a scoring rubric that gave up to a total of 9 points for (1) the accuracy of the solution, (2) the appropriateness of statistical tools used, and (3) the clarity and accuracy of the written interpretation of the statistical results. The rater was blind to participants' condition. With such a small sample, it is not surprising that these scores did not reach statistical significance,  $t(11) = 1.6$ ,  $p < .13$ . Nevertheless, the OLI-Statistics group scored numerically quite a bit higher: 6.3 versus 3.9. Moreover, it is interesting to note that none of the six OLI students made an egregious error in their answers, whereas two of the five students in the traditional group made a serious interpretive error.[3]

Finally, the third activity in the retention study asked students to read a short passage explaining a new statistical tool, Analysis of Covariance, and then to answer a few conceptual questions about this tool. Accuracy scores on these questions were again scored on a scale from 0 to 9. Results showed no difference between the two groups, with both groups averaging 7 points.

## 5 General Discussion

The use of web-based instruction can take many forms. According to Utts, et. al. (2005), the options can range from using web-based applications in a traditional course to a full-blown online course where the contact with the instructor is also mediated by online tools. The OLI-Statistics course adds a new "end point" to this continuum – a complete "stand-alone" or self-sufficient online course that does not require an instructor for students to learn effectively. This new endpoint is critical to the OER goal of providing access to high quality educational experiences to individual learners who do not have the benefit of access to an institution or instructor.

We were very encouraged to discover that when the OLI statistics course was used in the way it was designed to be used (as a stand-alone course), the learning gains of students were at least as good as in a traditional, instructor-led course. Moreover, when the OLI-Statistics course was used in hybrid form, the results also indicated students experienced a much more effective *and efficient* learning experience in that they showed equal or better learning gain in half the time. Finally, the OLI-Statistics instructor leading the class sessions in the accelerated learning study reported that this was a much more enriching pedagogical experience than he typically has with traditional instruction.

These results and this last anecdote from the instructor suggest a possible mechanism to explain the success of the OLI-Statistics course, especially when it was used in hybrid mode. The core of this explanation rests on the fact that (1) students in OLI-Statistics were meaningfully engaging with the material whenever they were using the OLI-Statistics course, and (2) students in the accelerated OLI-Statistics course were also meaningfully engaging with the material when they



were having face-to-face instruction time. Regarding students' meaningful engagement with the OLI material, we return to the learning science principles that motivated the course's design. For example, the OLI-Statistics course was designed to make clear the structure of statistical knowledge, include multiple practice opportunities for each of the skills students needed to learn, to give students tailored and targeted feedback on their performance, and to effectively manage the cognitive load students must maintain while learning. All of these principles would be predicted to foster better, deeper learning, and our results across all three studies support that prediction. Moreover, our analyses of the log data from Spring 2007 also suggest that the course was more effective for students the more they used it (cf. dose-response effect).

But perhaps the most striking finding in this set of studies is that students in the accelerated OLI-Statistics course were able to learn better and in half the time as compared to students with traditional instruction. Usually, that kind of effectiveness or efficiency effect would be the result of individualized, human tutored instruction (e.g., Bloom, 1984) and yet, we had more than twenty students in a class that met for less than two hours per week, showing such results. The mechanism we posit for this striking result is that the accelerated OLI-Statistics students actually attended their class meetings in a much better prepared state than students usually do. As opposed to skimming (or skipping) the reading before a traditional lecture, our accelerated students prepared for class by actively engaging with the material in numerous ways by completing comprehension checks of their understanding as they read, applying their new skills to problems for practice, receiving tailored feedback on their answers, and reflecting on their own understanding and questions as they proceeded. In this way students came to class ready to make best use of their time with the instructor. And, the instructor came to class better prepared to teach. Thanks to OLI's automatically generated instructor reports, the instructor was able to see reports on student progress, review summaries of students' quiz performance, and read students' reflections and questions about the previous week's material. With this information in hand, he was able to select discussion topics and example problems that targeted the topics with which the students were struggling. Then, class time was spent with students actively engaged on the material that was most likely to need more supported practice or a novel explanation from the instructor.

It is this combination of preparedness of both the students and the instructor, facilitated by the OLI-Statistics course, that we believe is the key to the success of using this course in accelerated hybrid mode. Ironically, the fact that the OLI statistics course was designed as a stand-alone course – making knowledge structures explicit, following as many principles of learning as possible – is the likely reason that it was so successful when used in hybrid form.

Finally, one of the challenges that academic institutions are facing and are hoping to solve by using online education is how to provide effective instruction under limited resources. The more a course is web-based and relies less on an instructor, the more resources are saved. In addition, some colleges do not have statistics experts to teach their introductory statistics courses and instead rely on mathematicians to teach such courses. In such cases, using online instructional support such as OLI-Statistics could provide “pedagogical scaffolding” so that the overall quality of instruction is improved. So, although our main findings involve not just stand-alone online instruction but document the effectiveness of a pedagogically active instructor working with OLI-Statistics, there are still a lot of resources saved in comparison to a traditional course (e.g., two course meetings per week instead of four). In addition, resources could be saved since the course can be taught in half a semester with no extra time cost to the students and impressive benefits in the form of solid learning gains and substantial retention of the material.

## 6 References

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## 7 Footnotes

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[1] Due to practical constraints, we were unable to administer the CAOS test to the traditional students, but this gap is addressed in the third study.

[2] The number of students selected for the OLI group was set at 22 somewhat arbitrarily based on room constraints for the OLI class meetings. We plan to replicate this study with a larger sample

[3] For example, one of the traditional students made the opposite interpretation of a significant  $p$ -value, reporting that  $p < .05$  means the null hypothesis is accepted.